

Why open to something different/ What were you trying to change?

- The restructuring of a failed project in crisis, coincidental with 2 new Ministers.
- Clear explanation of RRA by WB consultants, simple straightforward plan, platform for discussion to identify obstacles.
- No reform from a decade of reform efforts. Public service failures. New government, new strategy.
- Someone involved in new strategy had heard of RRA.
- Quick restoration needed after peace agreement and history of disappointments. (Sudan)
- Decentralization of resources/leadership underway.
- Trying to train leaders to take on causing results (poverty reduction).

Leaders' role

- Ministers' clearance/support was key
- PS-to-PS meeting on policy opens the way
- PS' presence necessary at the launch event
- Leaders spearheaded and institutionalized (policy level) and responsible for cascading it down to lower levels. Interplay between policy/institutions and delivery of results/deployment of resources.
- Leaders could seize opportunities: Corruption perception index ranked President's office highest. Rather than deny – act to improve: Crisis meeting called and PS suggested RRA.
- Leaders must know economic/social map of country
- Village-level adoption. Village elects committee.

How was it received?

- Letters thanking successful departments motivated others (competition).
- Bureaucrat involved in RRI would give needed signature fast
- Performance contracting brought favorable attention to RRA from other Ministries
- Tranched disbursement provided incentive.