Governance Reforms for Better City Performance in MENA
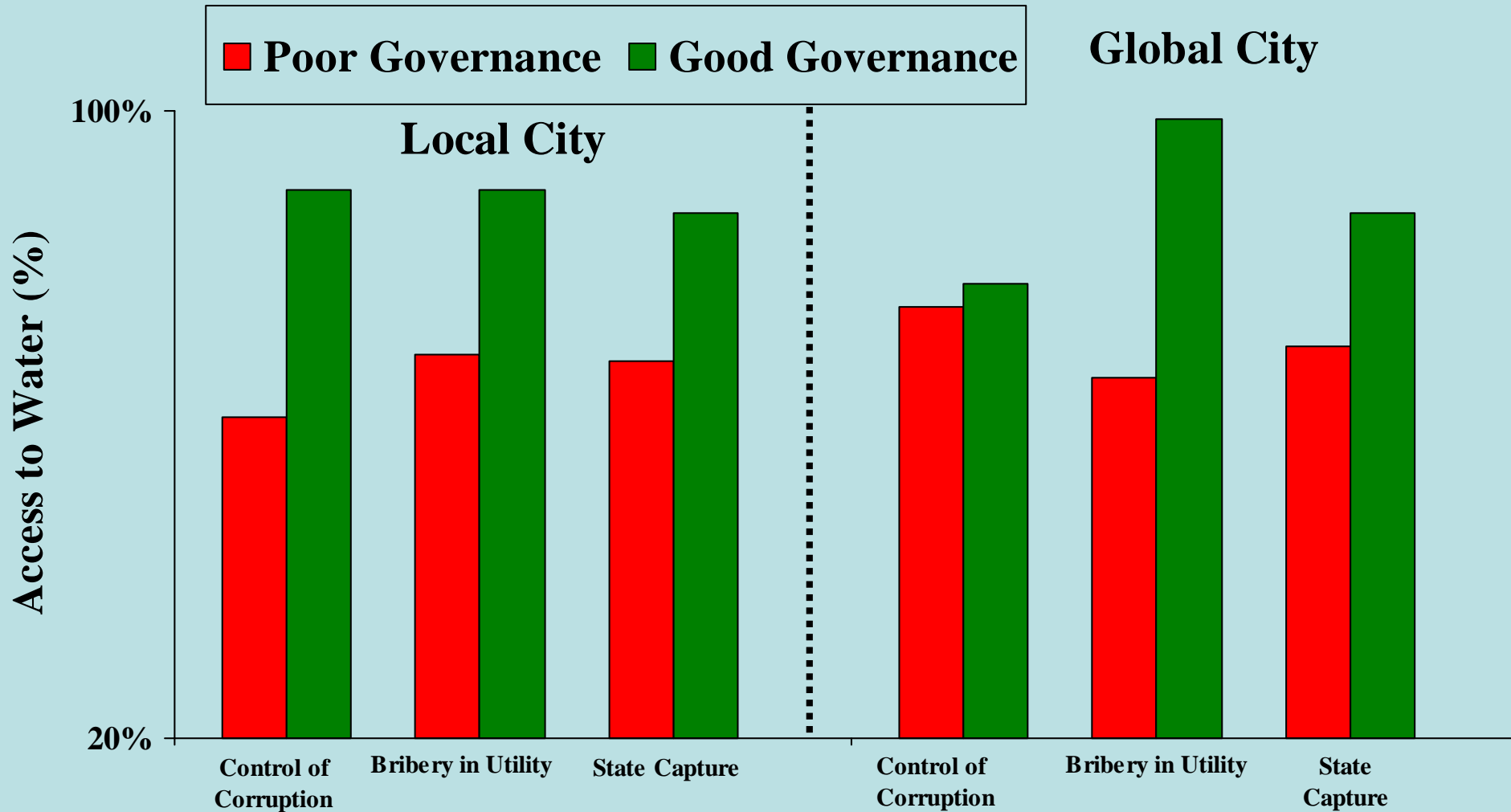
Main Issues to be Addressed

- Service provision
- Transparency and Accountability
- Stakeholder Inclusion

With particular focus on action oriented knowledge sharing program for MENA on local governance
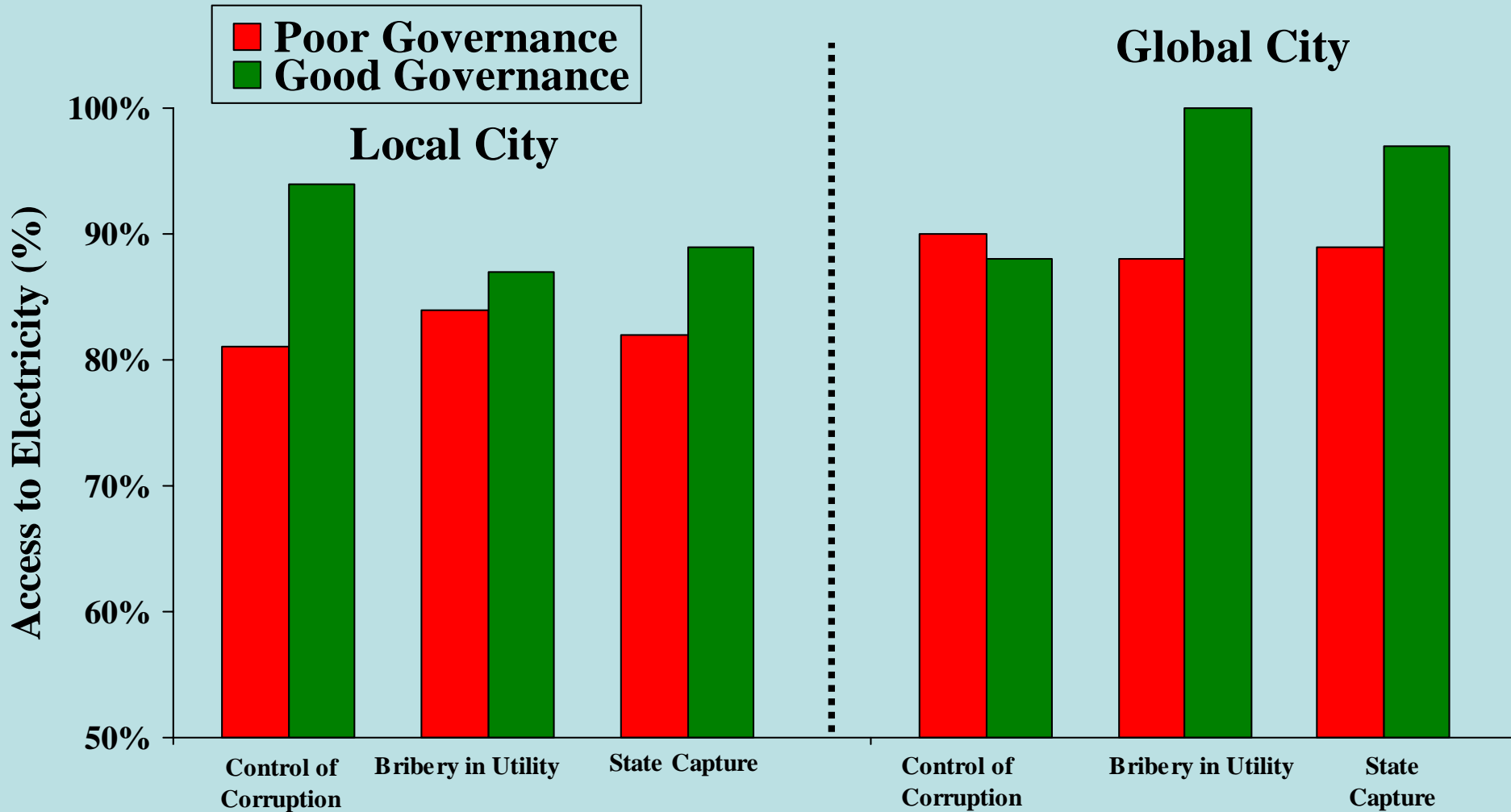
Main Outcomes

- Action plan for local urban governance
- Special learning program for participatory government in MENA
- Replication of the MENA Urban Governance Program in other regions

Local Services:
Access to Water, City Governance and Globalization
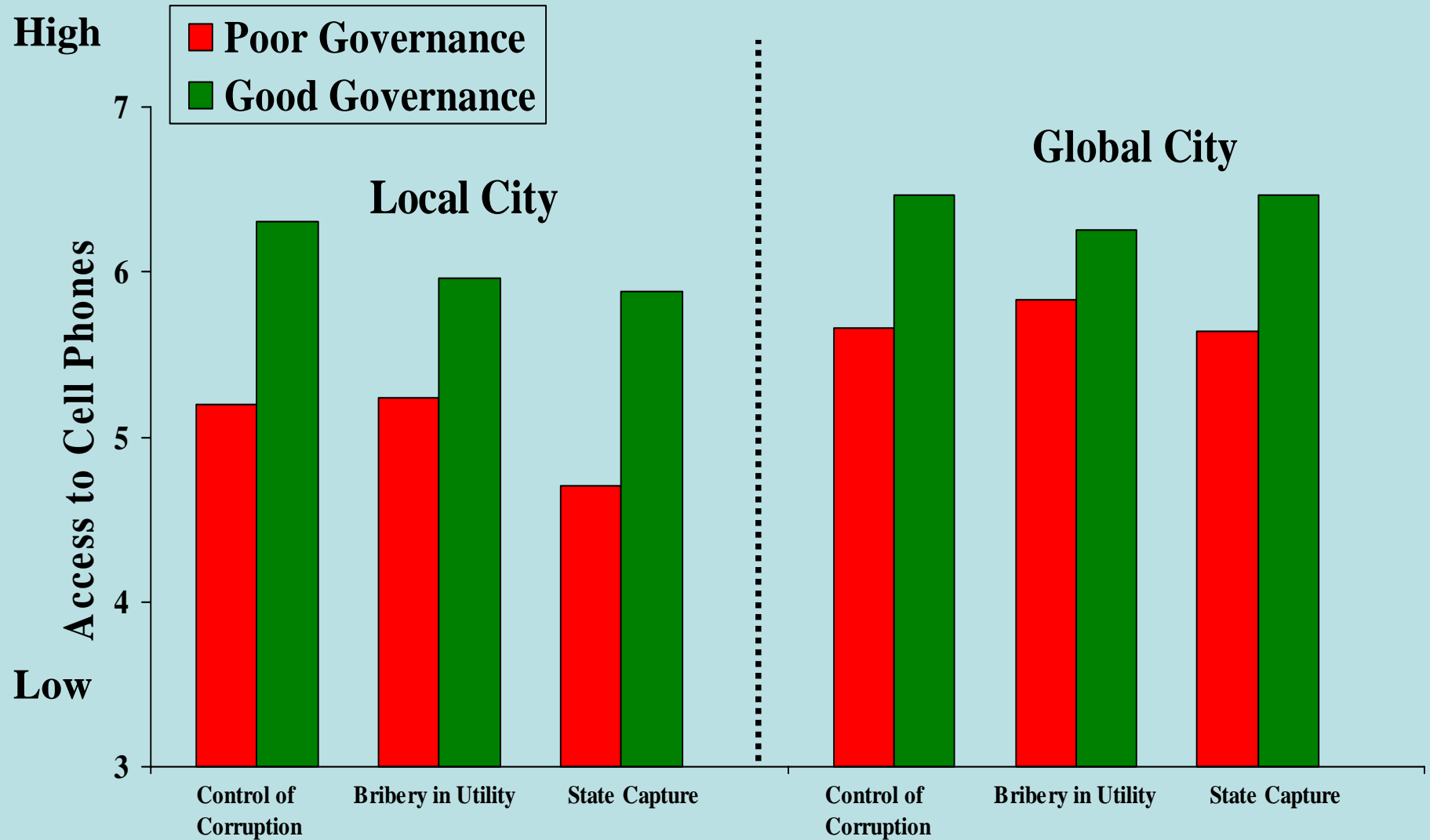### (Non OECD Sample)

Poor Governance   **Good Governance**   **Global City**

Local City

100%

Access to Water (%)

20%

Control of Corruption   Bribery in Utility   State Capture   Control of Corruption   Bribery in Utility   State Capture

Sources: **EOS 2003, UN 1998, KK 2002 & KLM 2004**

Networked Services:
Access to Electricity, City Governance and Globalization
(Non OECD Sample)

Sources: **EOS 2003, UN 1998, KK 2002 & KLM 2004**

Globalized Services:
Access to Cell Phones, City Governance and Globalization
(Non OECD Sample)

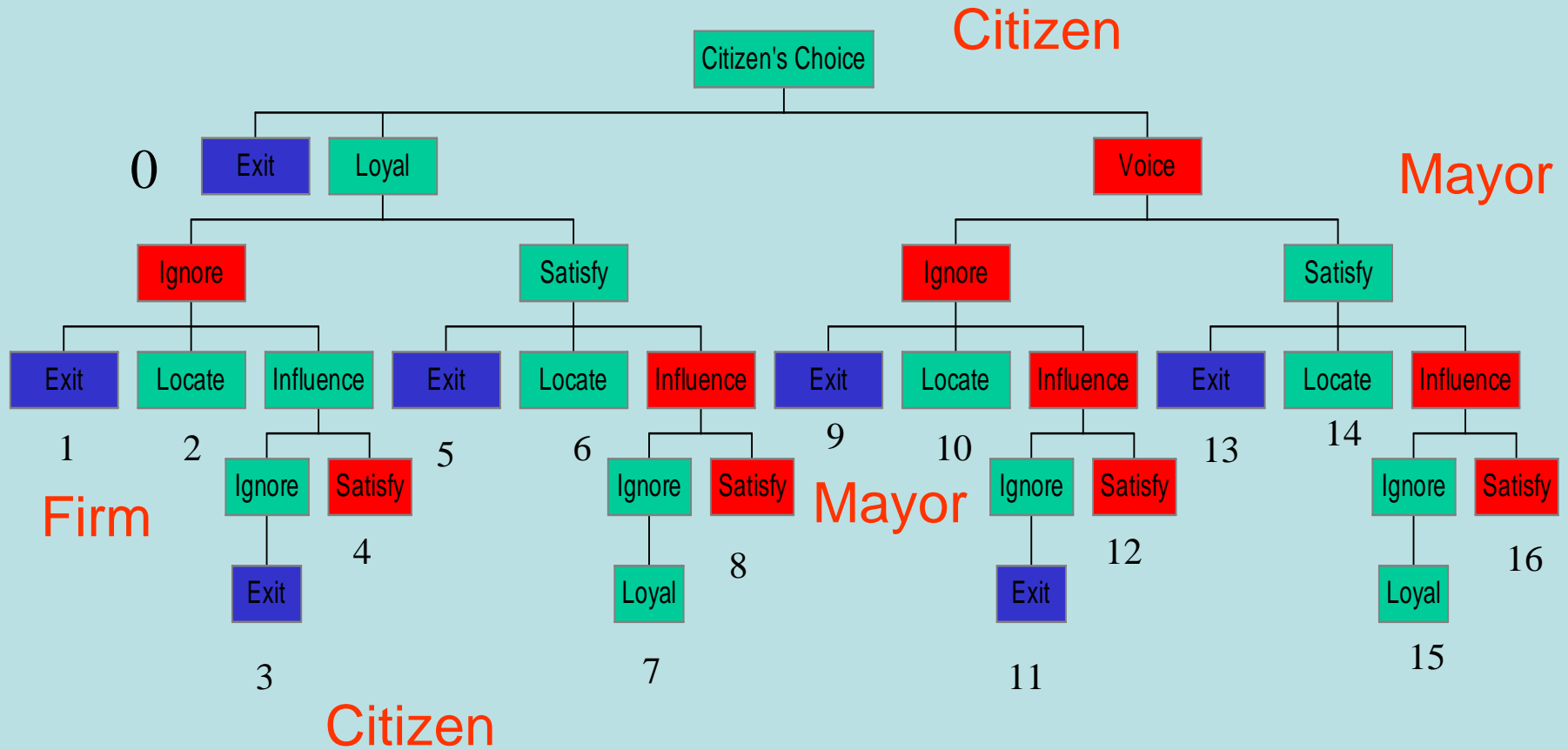*Sources:* **EOS 2003, KK 2002 & KLM 2004**

What is the Situation in MENA?

- Service delivery
- Surveys to solicit user feedback

  Dr. Fuad Malkawi, Associate, Center for the Studies of the Built Environment in Jordan and Chair, Department of Architecture, University of Sharjah, UAE

How do these outcomes come about?

Figure 1

What type of feedback can local resource persons provide?

Mr. Yahya M. Al Shaibi, The Honorable Mayor of Sana'a, Yemen

Results of Instant Poll on Local Governance in MENA